

To: Requestors of Condominium & HOA Association Certificates of Insurance

From: Plastridge Insurance Agency

Re: Retrieving Condominium & HOA Association Certificates of Insurance

We are pleased to advise that as of August 1, 2021 you will be able to obtain Condominium/HOA Certificates of Insurance (COI) by using the online delivery service from www.eoidirect.com for immediate access.

EOI Direct provides state-of-the-art, round-the-clock, online access to insurance information for lenders, mortgage brokers, closing agents, homeowners, and realtors in need of Master Policy data for Condo/ HOA associations.

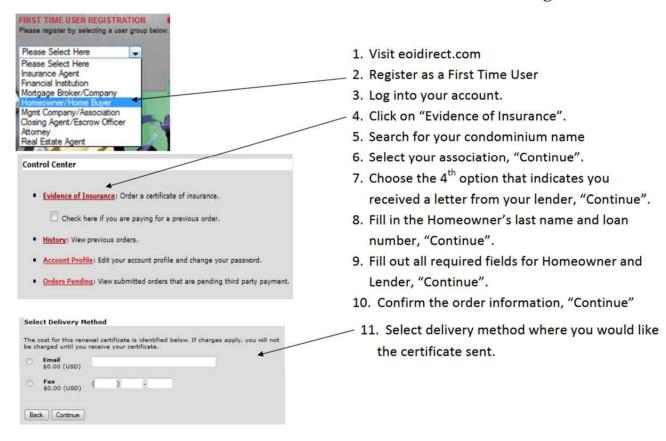
- To request a certificate of insurance or to view the policy coverage listed on a particular certificate, please visit <u>www.eoidirect.com</u>.
- Once you have logged on to your account, click on "Evidence of Insurance" to search and access the association policy information you are seeking.
- If you are a first-time user, follow the link (<u>www.eoidirect.com</u>) to register and then write down your User ID and Password so you can log in to your account when prompted. There is no cost to register for access
- Please note a delivery charge may apply for mortgagee clause additions, and loan origination requests.

EOI Direct's customer service department is available from 9AM to 8PM (EST) Monday through Friday to provide additional assistance toll-free at 877-456-3643.

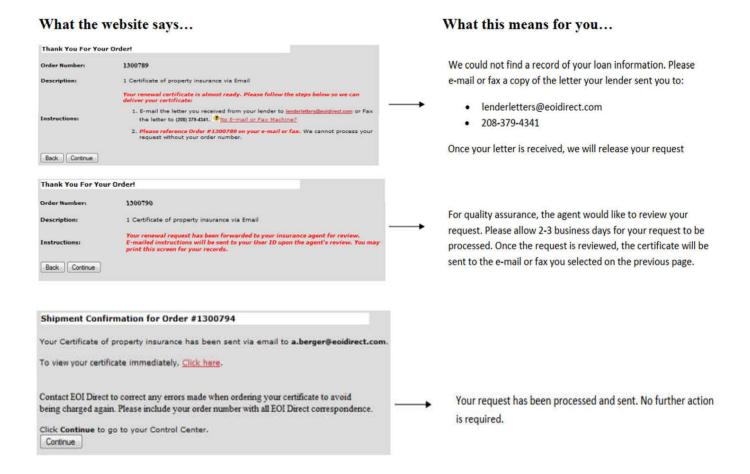
Please share this important notice with those parties that regularly request condominium certificates of insurance from our agency. This new process for obtaining certificates of insurance will allow us to improve the service efficiency for all Certificate of Insurance requesters.



Renewal Certificate Instructions for Homeowners & Management Co.



After selecting the delivery method where you want the Certificate of Insurance sent, you will see 1 of 3 sets of instruction. Proceed accordingly.



For assistance with the website, please contact EOIDirect Monday-Friday 9:00am-8:00pm EST at 877-456-3643

DISCLAIMER: This proposal is provided for illustration purposes only and is not a legal contract. The coverage offered is based on information provided by you. Please refer to the actual policies for the terms, exclusions, limitations and conditions of each. Most quotes are valid for approximately 30 days, subject to policy effective date and changes in insurance companies' rates. Binding of coverage can be restricted by storm activity or other factors. Definitions of insurance terms, coverage, and policy types are available at https://www.plastridge.com/glossary/